

Joining Mirabaud, means entering an entrepreneurial and innovative environment. With the 7th generation of the Mirabaud family working within the bank, the culture is that of a family business. With over 750 employees based in 10 countries worldwide, Mirabaud offers opportunities to develop one's career across an international network of 16 offices.

Mirabaud is proud to announce the launching of the largest project since its foundation in 1819, pushing ahead its highly regarded entrepreneurial and passionate team to the next level of client servicing thanks to the adoption of enhanced digital front and back-office capabilities.

To support this ambitious digital transformation and migration to the cloud, our Data Hub, Reporting & MIS team is looking to add:

## Team Leader – IT Operations

### A day in your future job:

- Overseeing the daily operations of the IT department and ensuring that systems and networks are running smoothly;
- Developing and implementing policies, procedures, and processes to improve IT operations and increase efficiency and productivity;
- Evaluating and implementing new technologies and systems that improve IT infrastructure and support the organization's business goals;
- Industrialize the operations in line with the Cloud first strategy of the bank;
- Work closely with the product teams to align technology and technical skills with the products strategies;
- Leading the team and providing guidance and support to ensure that they are meeting their goals and objectives;
- Ensure the evolution of the platforms to meet the different business needs and to ensure compliance with security requirements;
- Assess system performance and recommend improvements;
- Ensure the stability and maintenance of systems related to the IT infrastructure and solutions;
- Manage the operation team to achieve production objectives, expected performance level and SLAs;

### Your assets to succeed:

- Proven experience in a managerial function within a technological role of a bank;
- Excellent organizational and leadership abilities;
- Ability to address complexity and highlight the main points of attention to the management and stakeholders;
- Strong leadership skills to effectively manage a team of IT professionals and drive performance;
- University degree or HES in computer science or equivalent;
- Excellent analytical and problem-solving skills;
- Technical proficiency and knowledge of IT infrastructure, networks, and systems to effectively manage and troubleshoot issues;
- Good communication and be able to work well with others;
- Must have a proven ability to prioritize workload and dynamically problem solve and work with minimal direct supervision;
- Excellent time management skills and ability to work in a fast-paced and under pressure environment;
- Fluent in French and English, other languages an asset;



## Jump on the boat!

- Family-friendly and dynamic environment;
- Direct impact on the business, no matter your position or seniority;
- Work in an environment that encourages autonomy and entrepreneurship;
- Flexible working arrangements to help you achieve a better work-life balance;
- Variety of cultural and sporting activities during your free time;
- Inclusion and equal treatment;
- Various employee benefits & family friendly benefits.

## Notes:

- To apply: <https://smrtr.io/kZLCV>
- Only candidates selected for an interview will be contacted. Many thanks for your understanding.
- We will not accept any CVs from agencies.

